# The Illusion of Change: Correcting for Biases in Change Inference for Sparse, Societal-Scale Data



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# Introduction

- Computational Social Science is increasingly performed on large social networks: such as Facebook, Twitter or country-wide Call Detail Records (CDRs).
- CDRs provide both spatiotemporal metadata, as well as excellent coverage in developing countries: large body of work relating socio-economic behaviour to calling patterns.
- Wealth and network diversity (Eagle at al 2010)
- Phone usage as a function of social indicators (Blumenstock et al 2010)
- Unemployment on several metrics (Toole et al 2015)
- Project that motivated this work: seek to quantify impact of violence on key social metrics using two years of CDR data on an asian country
- Which metrics matter?
  - Network degree
  - Network entropy
  - Mobility

### <u>The problem of sparsity</u>

- These key metrics are functions over a discrete distribution *d*. Unfortunately, we only observe a sample of the distribution instead, this <u>sampling sparsity</u> introduces <u>bias</u> into measurements.
- Sparsity is a well-known problem with active work into mitigating bias for important functions like entropy.
- However, <u>dynamic sampling</u> <u>sparsity</u>, such as that induced<sup>L</sup> by major emergency events, presents a <u>novel source of</u> bias that may have avoided notice.

True function  $f_i(t)$ value at time t:

$$ias(f_i(t)) = E(f_i(t)) - f_i(t)$$



#### <u>References</u>

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(b)

- Now, the bias in our estimation of the difference of a function at two points in time depends on the
- sampling rates at those times • Adding more data does not
- mitigate this bias. Increasing number of
- samples per individual does, but in practice might not be possible/practical.
- Very real problem of False Positives when distribution is unchanged.

# **Empirical results**

- Main goal is to quantify how change inference is impacted as a function of <u>elevation rate r</u> and verify our correction works under many conditions.
- Experiments will explore bias and Type I/Type II errors on Wilcox signed-rank tests
  - For both social network degree and network entropy
  - In both null (distributions do not change) and non-null cases
  - Comparing to naive/jack-knife estimators as well as state of the art estimators like JVHW and APML.

#### Real world data

- Drawn from 6 months of real CDR data: selects n random individuals and sub-samples full 6 months of call data at different rates to generate distribution.
- Despite being drawn from same distribution, r = 2.0 causes even state of the art estimators to create a Type I error 50% of the time.
- Confirming theoretical results, our plug-in correction has no bias in the null scenario.
- We show that variable sampling sparsity impacts real scientific studies. The estimated change in social net entropy for a violent event was 50-100% higher when correction not applied.

## <u>Comprehensive synthetic test suite</u>

- Synthetic tests allow us to test non-null case as well as verify results on a wide variety of base distributions • Base distributions: Dirichlet, uniform or geometric
- $\circ$  Number of samples: lognormally distributed with mean = 50
- Results show the correction always results in a less bias, though the improvement varies as a function of distribution and function estimated.





 $\lambda(after)$ r := $\lambda$ (before)





